

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : Tony McCORMACK  
Serial No. : 10/828,697  
Filed : April 21, 2004  
For : Management of Contacts in a Network of  
Contact Centers  
Examiner : Susan F RAYYAN  
Art Unit : 2167  
Customer number : 23644

PETITION FOR EXTENSION OF TIME

Honorable Director of Patents and Trademarks  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir,

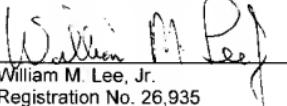
In accordance with the provisions of 37 C.F.R. §1.136, the applicant hereby petitions for an extension of time of one month to further respond to the Office Action mailed March 22, 2007.

Response will therefore be timely if filed with the Patent and Trademark Office no later than July 22, 2007.

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$120.00 should be deducted from Deposit Account No. 12-0913.

July 12, 2007

Respectfully submitted,

  
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